

Call Us On – 07939 848692

Terms & Conditions

Please read our Terms and Conditions carefully before you book in any of our services.

All packages are on an appointment basis only.

There is a 25% cancellation fee for less than 24 hours' notice.
There is a 50% cancellation fee for less than 1 hours' notice.

Payments must be made on the same day of the work that is complete, our preferred method of payment is either by our card terminal we always carry or via BACs. We also accept cash.

If your vehicle's interior is heavily soiled with mud, pet hair etc, additional charges will apply. All charges will be agreed upon by both parties, prior to work commencing.

Due to insurance purposes and safety, we must be provided with a safe area off the main roads and away from live traffic, for example a driveway, private land, or residential car park etc. We are unable to carry out our services on the side of a road or in public car parks.

We require the use of a power socket for some of our services. If this is needed, we will advise you of this before your booking.

Orange AutoCare is fully insured by a specialist insurance company, so you are in safe hands.

Your details will never be passed onto any third parties.